

UPPER SIXTH LEAVERS' SURVEY (June 2010) - SUMMARY OF RESULTS

Mr D G Jones (July 2010)

Questions	2010 results									Comparisons					
You have been satisfied overall with:	Total responses	Strongly agree		Agree		Disagree		Strongly disagree		Average 2006	Average 2007	Average 2008	Average 2009	Average 2010	Diff. 09 to 10
your lessons and learning activities	646	245	38%	377	58%	23	4%	1	0%	1.2	1.3	1.3	1.3	1.3	0.0
help provided by the study skills centre	216	50	23%	130	60%	28	13%	8	4%	0.5	0.5	0.8	0.9	0.9	0.0
tutorial support and guidance	476	126	26%	303	64%	39	8%	8	2%	0.9	1.0	1.1	1.2	1.1	-0.1
higher education and careers guidance	635	172	27%	383	60%	66	10%	14	2%	0.4	0.8	0.9	0.9	1.0	0.1
arrangements for Educational Maintenance Allowances and learner support funds	181	66	36%	83	46%	20	11%	12	7%	0.6	1.0	1.1	0.9	0.9	0.0
enrichment and extra-curricular activities	642	192	30%	345	54%	87	14%	18	3%	0.8	0.9	0.9	0.9	0.9	0.1
the College's facilities, including accommodation	622	172	28%	407	65%	38	6%	5	1%	1.0	1.2	1.2	1.2	1.1	-0.1
the academic research course (in Year 12) [until 2008, this was aimed at Key Skills courses]	647	11	2%	106	16%	225	35%	305	47%	-1.1	-1.0	-0.8	n/a	-1.1	n/a
the cleanliness of the College site	645	197	31%	424	66%	23	4%	1	0%	1.2	1.4	1.4	1.4	1.2	-0.2
the student planner	634	120	19%	378	60%	107	17%	29	5%	0.9	1.0	1.0	1.0	0.7	-0.3
College electronic communications (daily bulletin and e-mail)	636	243	38%	343	54%	42	7%	8	1%	0.9	1.1	1.3	1.2	1.2	0.0
arrangements for public examinations	637	240	38%	381	60%	13	2%	3	0%	1.2	1.3	1.4	1.3	1.3	0.1
the College's approach to equality and diversity	623	216	35%	374	60%	25	4%	8	1%	n/a	1.1	1.2	1.2	1.2	0.0
You would recommend the College to a prospective student	639	372	58%	228	36%	26	4%	13	2%	1.4	1.3	1.5	1.5	1.4	0.0
College overall 2010	7879	2422	31%	4262	54%	762	10%	433	5%	0.8	0.9	1.0	1.1	0.9	-0.2
College overall 2009	7433	2585	35%	4132	56%	611	8%	105	1%	Notes: 1. The absence in 2009 of the ARC course or its Key Skills predecessor accounts for the higher than usual overall College average in that year. 2. An additional question since 2009 about the College's response to students' complaints or concerns, being of a different nature, is analysed separately in the full report on this survey. 3. We expect to add a summary of conclusions &/or actions arising from this survey in September 2010.					
College overall 2008	7378	2473	34%	3892	53%	673	9%	340	5%						
College overall 2007	8572	2659	31%	4527	53%	898	10%	488	6%						
College overall 2006	7857	1977	25%	4226	54%	1156	15%	498	6%						

APPENDIX: Summary of action points arising from the upper sixth leavers' survey – June 2010

We are grateful to the participants of this and earlier surveys for their contributions, in response to which the College has agreed the following action:

- the refurbished 'Hub' student social area in the Basement opened in September 2010, inclusive of much improved catering facilities and a cyber café
- on-site cycle storage with CCTV security coverage also became available
- the student planner is under review in response to comments that the document had proved insufficiently and difficult to write on because of its slightly shiny finish
- the ARC course continues to be developed in response to student feedback about which aspects of the course are found to be most valuable
- a project is being planned to investigate some unevenness in added value across different prior ability levels
- the programme of tutorial activities remains under active review, taking account of ongoing student feedback such as through this survey.